

software contained on the PDA 12 and the remote personal computer 14 handle the synchronization and transfer of all data.

[0109] The application software contained on the remote personal computer 14 can be used to generate various reports that illustrate one or more aspects of the driver's and/or the supervisor's performance during the OJS ride. For example, one such report is the "Service Provider Methods Evaluation" report, which summarizes by element the observations and method infractions that were recorded by the supervisor during the OJS ride using the PDA 12. In other words, this report is a summary of all events that occurred during the various parts of the OJS ride, including "Inside AM," "Prepare," "Travel," "Select," "Walk," "Delivery," "Pickup," "Load," and "Inside PM." More generally, information obtained out in the field using the PDA 12 can be processed by the remote personal computer 14 to generate a number reports that are designed to help an organization analyze and identify one or more areas of interest. In one embodiment, such areas of interest may include, for example, identifying recurring problems with delivery drivers; efficiently planning the delivery of off-road training programs; analyzing the efficiency and effectiveness of supervisors performing evaluation and training sessions; exposing faulty practices that may be hindering the efficiency and effectiveness of the organization as a whole; and other such issues that are of interest to the organization.

[0110] Many modifications and other embodiments of the invention set forth herein will come to mind to one skilled in the art to which this invention pertains having the benefit of the teachings presented in the foregoing descriptions and the associated drawings. For example, while the preferred embodiment described in detail above focuses on evaluation and training of package delivery drivers, it will be readily understood by those skilled in the art that the systems and methods described herein can be used to coordinate management activities associated with a wide variety of different types of organizations. Therefore, it is to be understood that the invention is not to be limited to the specific embodiments disclosed and that modifications and other embodiments are intended to be included within the scope of the appended claims. Although specific terms are employed herein, they are used in a generic and descriptive sense only and not for purposes of limitation.

#### 1-64. (canceled)

65. A method of recording and evaluating a subordinate's work and facilitating management activities relating to said subordinate's work by using a portable computer, comprising:

displaying first stored data relating to a first management activity at said subordinate's first work location;

receiving first input data relating to said displayed first stored data;

storing said first input data;

responsive to said first input data exceeding a first predetermined threshold, altering at least a portion of said display of said first stored data;

displaying second stored data relating to a second management activity at said first work location;

receiving second input data relating to said displayed second stored data;

storing said second input data;

displaying third stored data relating to said first management activity at said subordinate's second work location;

receiving third input data relating to said displayed first stored data;

storing said third input data;

responsive to said third input data exceeding a third predetermined threshold, altering at least a portion of the display of said third stored data;

displaying fourth stored data relating to said second management activity at said second work location;

receiving fourth input data relating to said displayed fourth stored data; and

storing said fourth input data.

66. The method of claim 65, wherein said first and second stored data are displayed concurrently.

67. The method of claim 65 further comprising the step of displaying a third stored data relating to a third management activity at said subordinate first work location concurrently with said first and said second stored data.

68. The method of claim 65, wherein said step of displaying said first stored data comprises displaying a plurality of methods.

69. The method of claim 68, wherein said step of receiving said first input data includes receiving data representative of an actual time taken by said subordinate to perform one of said plurality of methods.

70. The method of claim 69, wherein the step of altering a portion of said display comprises altering from a first color to a second color.

71. The method of claim 70, wherein said second color is one of a plurality of colors and wherein each of said colors corresponds to a priority level based on an amount by which the actual time exceeds said predetermined first threshold.

72. The method of claim 65, wherein said first management activity comprises a first training activity and said second management activity comprises a second training activity.

73. The method of claim 72, wherein said first training activity is safety and said second training activity is performance.

74. The method of claim 65, wherein said input is received via a stylus or a keyboard.

75. A method of recording and evaluating a subordinate's work and facilitating management activities relating to a subordinate's work by using a portable computer, comprising:

displaying first stored data relating to a first management activity at said subordinate's first work location;

receiving first input data relating to said displayed first sorted data;

storing said first input data;

responsive to said first input data exceeding a first predetermined threshold, altering at least a portion of the display of said first stored data;

displaying second stored data relating to a second management activity at said first work location;