

**12.** The method according to claim 8, further comprising, automatically notifying healthcare facility personnel that the patient has arrived at the medical facility.

**13.** The method according to claim 12, wherein the notification of the healthcare facility personnel is performed via a wireless paging system.

**14.** The method as claimed in claim 8, further comprising:  
accessing a medical facility check-in database; and  
checking-in the patient to the medical facility based on information provided by the patient at the kiosk.

**15.** A self-service medical kiosk comprising:

a display device operable to convey certain data to a patient and request verification of other data from the patient; and

a processing device operable to receive data inputted by the patient and communicate with a server,

wherein the medical kiosk is operable to access one or more external databases and obtain and display accessed data to the patient on said display device

**16.** The kiosk as claimed in claim 15, further comprising, a card reading device operable to retrieve person identifying data from an identification card of the patient, wherein the retrieved data is used to identify the patient before personal information is accessed or displayed.

**17.** The medical kiosk in accordance with claim 15 further comprising a check-in means for connecting to a facility check-in database and checking the patient in to the medical facility.

**18.** The kiosk as claimed in claim 15, wherein the display device is a touch-screen device.

**19.** The kiosk as claimed in claim 15, wherein the patient is requested to input or verify one or more of patient's current demographic information, patient's insurance or other payer information.

**20.** The kiosk as claimed in claim 19, wherein the patient is provided with one or more of medical appointment information regarding currently scheduled appointments and medical report-card information including suggested preventive healthcare actions.

**21.** A system for efficiently exchanging information with patients at a medical facility, the system comprising:

means for interacting with a patient and obtaining personal identification information about the patient;

means for connecting the kiosk to one or more database systems external to the medical facility;

means for verifying one or more of patient personal demographic information and patient insurance or other payer information.

**22.** The system as claimed in claim 21, further comprising, means for providing the patient with a medical report card including suggested preventive healthcare actions based on data retrieved from one or more of the external databases.

**23.** The system as claimed in claim 21, further comprising, means for automatically notifying one or more medical facility personnel that the patient has arrived at the facility.

**24.** The system as claimed in claim 21, further comprising, means for soliciting patient service-satisfaction data from the patient.

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