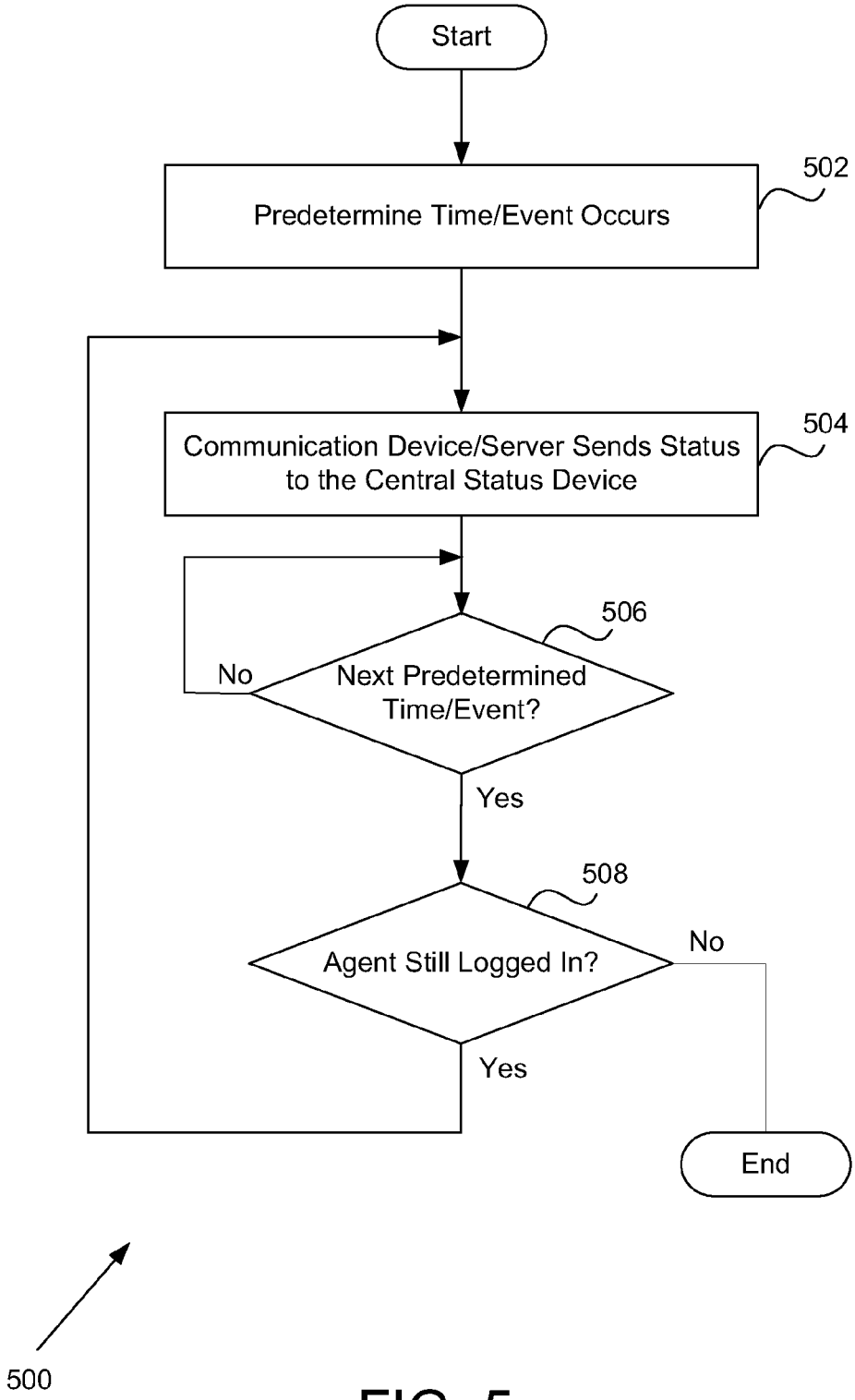
Start
Predetermine Time/Event Occurs
502
Communication Device/Server Sends Status to the Central Status Device
504
506
No
Next Predetermined Time/Event?
Yes
508
Agent Still Logged In?
No
Yes
End
500

FIG. 5a