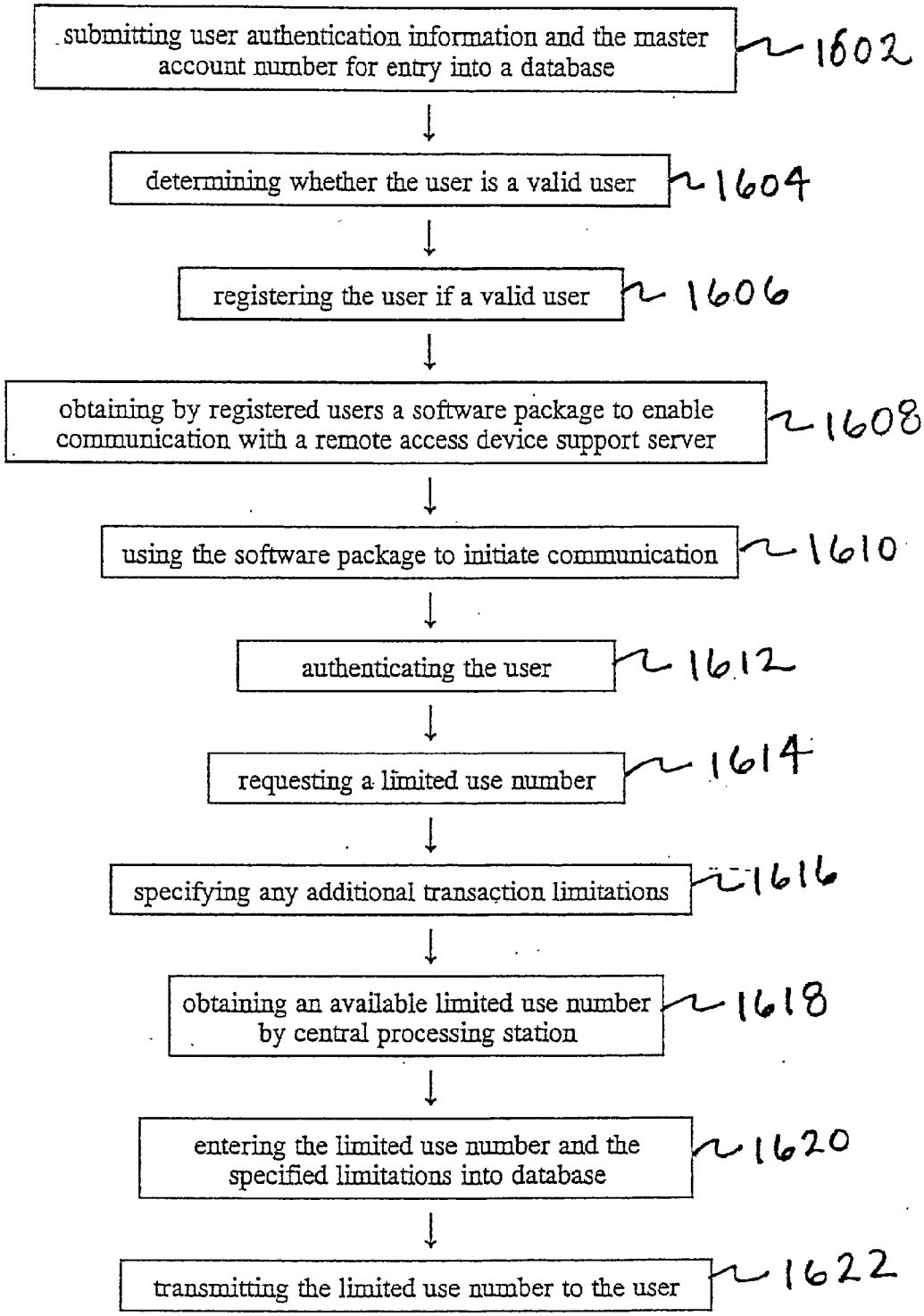
FIG. 16


submitting user authentication information and the master account number for entry into a database
1602
determining whether the user is a valid user
1604
registering the user if a valid user
1606
obtaining by registered users a software package to enable communication with a remote access device support server
1608
using the software package to initiate communication
1610
authenticating the user
1612
requesting a limited use number
1614
specifying any additional transaction limitations
1616
obtaining an available limited use number by central processing station
1618
entering the limited use number and the specified limitations into database
1620
transmitting the limited use number to the user
1622